



HanleyLED Warranty Claim

Sign Installation Location

Installation Site Name:

Date of Installation:

Street Address:

City:

State/Province:

Zip / Postal Code:

Country:

Estimated Sign Operating Hours (hours per day):

Estimated Sign Operating Hours (days per year):

Photos

- 1. Photo showing entire sign**
- 2. Photo showing location of power supply(s)**
- 3. Photo of power supply(s) label**
- 4. Photo of power supply wiring connection(s) to first module (if accessible)**

Questions

Sign installation date:

What are the symptoms the sign showed that required servicing?

What is the model # of the LED module connected to that power supply?

Where in the sign are the power supplies located?

How many modules are connected to each output of the power supply?

Any other information you can provide that might be unique to this situation?

Please email completed form to
information@hanleyledsolutions.com

hanleyledsolutions.com

Sign Manufacturer / Installer Information

Manufacturer / Installation Company:	
Contact Name:	
Street Address:	
City:	
State/Province:	Zip / Postal Code:
Country:	
Phone:	
Email:	

Sign Installer (if different from above)

Installation Company:	
Contact Name:	
Street Address:	
City:	
State/Province:	Zip / Postal Code:
Country:	
Phone:	
Email:	

Requirements:

When returned to the shop, the power supply must be tested to determine its functional capabilities by either a voltage tester or connecting string of modules to the questioned power supply output(s).

HanleyLED Warranty Claims are not finalized until the comprehensive fields above have been completed